



Title VI Complaint Procedure

Any person who believes they have been discriminated against may file a complaint with West Knox Utility District.

How to File a Complaint

- The complainant's name, address, and contact information
- A description of the alleged discriminatory act
- The date(s) of the alleged incident
- The name(s) of the person(s) involved, if known
- Any supporting documentation or evidence

Complaints must be submitted within 180 days of the alleged discriminatory act.

Title VI / ADA Coordinator

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The complainant will receive written acknowledgment within 10 business days and a written response within 30 business days.